

## **Accessibility statement**

of

GLS General Logistics Systems Slovakia s.r.o.  
Budča 1039  
962 33 Budča, Slovak Republic

Website: <https://gls-group.eu/SK/en/home/>

Phone: +421 45 52 42 500

E-mail: [sk.compliance@gls-slovakia.sk](mailto:sk.compliance@gls-slovakia.sk)

## **Introduction**

GLS General Logistics Systems Slovakia s.r.o. (GLS) provides parcel transport services nationally in Slovakia and internationally in cooperation with its partners. It strives to make these services accessible via its website accessible in accordance with Act No. 351/2022 Coll. on the accessibility of products and services for people with disabilities and on amendments and supplements to certain acts and Directive (EU) 2019/882 of the European Parliament and of the Council of 17 April 2019 on the accessibility requirements for products and services (European Accessibility Act). This accessibility statement applies to the website <https://gls-group.eu/SK/en/home/>.

## **Legal requirements**

The legal requirements are derived from Act No. 351/2022 Coll. on the accessibility of products and services for people with disabilities and on amendments and supplements to certain acts.

## **Compliance with accessibility requirements**

Website <https://gls-group.eu/SK/en/home/> is compliant with Act No. 351/2022 Coll. on the accessibility of products and services for people with disabilities and on amendments and supplements to certain acts:

Functional performance criteria: We offer various operating modes to ensure that our products and services can also be used by users with physical, sensory or cognitive impairments. These include:

- Visual alternatives: All content is accessible without colour differentiation and there are text alternatives for users with impaired vision.
- Auditory alternatives: Our features do not require hearing and offer enhanced audio capabilities for users with hearing impairments.
- Manual interaction options: Our digital content can be used without fine motor control and without significant hand muscle strength.
- Protection from visual stimuli: We avoid visual stimuli that could trigger photosensitive seizures.
- Support for cognitive impairments: We ensure that features are provided to support cognitive impairments in order to make use as easy as possible.
- Privacy when using accessibility features: All accessibility features used ensure the privacy of our users.
- Through regular reviews and adjustments, we ensure that our digital offerings comply with legal requirements and are continuously improved to guarantee high accessibility and security for all users.

The assessment was carried out by means of an internal self-assessment based on the requirements of WCAG 2.1 AA.

### **Report barriers, feedback, and contact details**

Have you noticed any barriers to accessing content on <https://gls-group.eu/SK/en/home/> ? If so, please feel free to contact us. We look forward to your feedback and will endeavor to remove the reported barriers as quickly as possible within the limits of our technical and financial capabilities. Please let us know which page and which function you encountered barriers on. Simply copy the link from your browser's address bar. You can report barriers to us in the following ways:

E-mail: [sk.compliance@gls-slovakia.sk](mailto:sk.compliance@gls-slovakia.sk)

Phone: [+421 45 52 42 500](tel:+421455242500)

Postal address: GLS General Logistics Systems Slovakia s.r.o. Budča 1039, 962 33 Budča, Slovak Republic

### **Market surveillance authority**

If you believe that our digital services are not accessible and we have not responded appropriately to your feedback, you can contact the relevant market surveillance authority.

This authority will investigate whether the legal requirements for accessibility under Act No. 351/2022 Coll. on the accessibility of products and services for people with disabilities have been violated and can take appropriate measures.

**The contact details of the competent market surveillance authority are as follows:**

Slovenská obchodná inšpekcia

Dolná 46, 974 00 Banská Bystrica 1

Odbor výkonu dohľadu

Phone: [+421 48/412 49 69](tel:+421484124969), [+421 48/415 18 71](tel:+421484151871)

E-mail: [info@soi.sk](mailto:info@soi.sk)

**Creation date of this accessibility statement**

This accessibility statement has been prepared with the utmost care and is regularly updated to meet current requirements and standards. However, errors cannot be completely ruled out. If you find any errors in this statement, please let us know using the Report Barriers feature listed in this document.

This document was last updated on 27-th of June 2025.